



2022 Board of Directors Voting Process Q&A for WCU members.

Click the link below to view our step-by-step online tutorial.

[Step-by-step Online Tutorial](#)

What are the benefits to vote online?

Online voting is a highly efficient, cost-effective, and safe way for members to exercise their voting privilege.

Using this system will allow more of our members the opportunity to vote and doing it online means we minimize our ecological footprint and do not have to incur the expense of printing ballots and envelopes. It also means you are no longer required to attend an AGM or Information Meeting to be eligible to vote.

Can I vote using a mobile device?

Yes, the online voting system is mobile-friendly.

What information do I need to vote?

You will need your member number and your postal code to vote. Your member number can be found on your online banking under account details or on the top right-hand corner of your printed statement. If you can't locate your number, call our virtual services team at 1-877-937-8622 or stop in the branch and our member service representatives can help.

❖ *Your debit card number IS NOT your member number.*

Is online voting safe?

Yes. Our online voting is a stand-alone software system that is not directly attached to the Westoba database. There is no connection whatsoever to member account information.

Is this an anonymous voting process?

Yes. Your vote is completely anonymous. We can only determine whether your vote has been cast.

I noticed that when I voted and my spouse voted, the nominees were presented in a different order. Why does this happen?

There is a natural bias for people who do not have a preference to vote for the first nominee on the list. We present the nominees in random order to prevent this behavior from affecting the vote.

Can a vote be cast more than once?

No, the system will not allow a member number to be used more than once. Regardless of where you vote (online or in-branch), once your vote is cast, attempting to use it again will result in an error code.

In districts where more than two openings for directors exist, members may vote for up to two directors when casting their vote.

I suspect somebody cast a vote using my voter ID without my consent. What should I do?

Advise your branch of your concern. Branch staff will submit an error ticket with our IT department and have the vote cleared. You will be able to cast your vote within about 2 business days.

How are the votes calculated?

Votes are automatically tabulated online after the voter confirms the selections made. The vote is considered cast at that time and the tabulation is updated immediately by the system.

How can we be sure the voting tabulation was accurate?

The voting system has been audited by two independent organizations. It is completely automated. It is considered 100% accurate.

What happens to my private information after the election? Has it been secure through the process?

This system is not linked directly to any member database. Your member number and postal code reside in the database used in the voting application. During the voting process, the database is held in an independent server. This data is encrypted on the server in a locked ISO with 256-bit encryption to encapsulate the data. After the election results are announced, the system's database will be destroyed.

What happens in the case of a joint account?

We follow The Credit Unions and Caisses Populaires Act (MB) and specifically the section that deals with the concept of "One member, one vote." Our voting system is structured to ensure "One member has one vote" and will screen members for any actions that may potentially give them an opportunity to vote multiple times.

How do businesses, corporations, or organizations appoint one person to vote on their behalf?

- The business or organization must fill out a resolution form available online or in branch and return it to their branch.
- The voter list will be updated and within 24 hours you will be free to vote.
- Members have until end of day Thursday, March 24th to update this information to make the voting cut-off of Friday, March 25th at noon.
- Farm memberships (accounts with the Benefit field set to "Farm" and are set up in the individual's name) do not require a resolution form as described above. Farm accounts that are set up as commercial accounts (Benefit field is set to "Comm") do require the resolution form to be completed as outlined above.
- Only Westoba members can be named as proxies.
- Members can only act as a proxy on one resolution form. That is, a person can only vote as a proxy once in the current year.